

Special Borrower Online Account

Transcript

Welcome to the Pitt Libraries' ASK US series.

In this video, you will learn how to login to your library account online as a Special Borrower.

Once your special borrower card has been issued, navigate to the Pitt Libraries website by typing library.pitt.edu into the search bar.

Click on the My Account button to the right.

When prompted, click Login, using: Your Special Borrower Account. Enter the same email that you provided on your Special Borrower card application and hit Send.

You will receive an email with the subject: Login using your email address for PittCat.

Click the link within the email to access your account. This link expires in one hour so if you need to login again at a later time, just start again.

Once logged in, you will see your name displayed in the upper right corner of the screen. From here you can view all the elements of your account: Loans, Requests, Fine + Fees, Blocks + Messages, and Personal Details. If you need to update any Personal Details, contact the library directly.

For more details about Special Borrower access, you can visit our informational web page. Here, you will find the most up to date information regarding Special Borrower access.

That's it! You now know how to access Your Library Account online as a Special Borrower!

If you ever have questions, look for the ASK US button to contact library staff by chat or email and we will be happy to help you!