

## Special Borrower Account

Welcome to the Pitt Libraries' ASK US series.

In this video, you will learn how to login to your library account online as a Special Borrower.

Once your special borrower card has been issued, navigate to the Pitt Libraries website by typing [library.pitt.edu](http://library.pitt.edu) into the search bar.

Click on the My Account button to the right.

[Collections](#) ▾

[Libraries](#) ▾

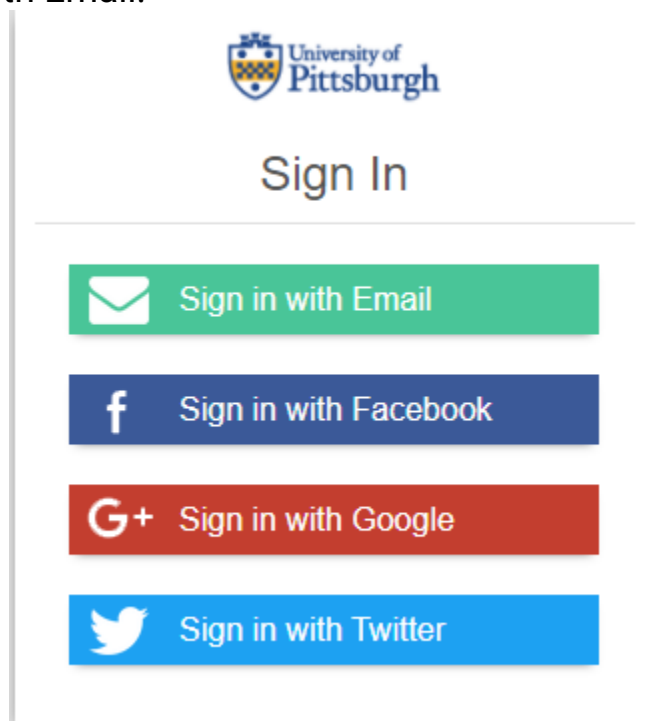
[Services](#) ▾

[About Us](#) ▾

[My Account](#)

Log on to see about your loans, requests, fines and fee informati

When prompted, click Login, using: Your Special Borrower Account and choose Sign in with Email.

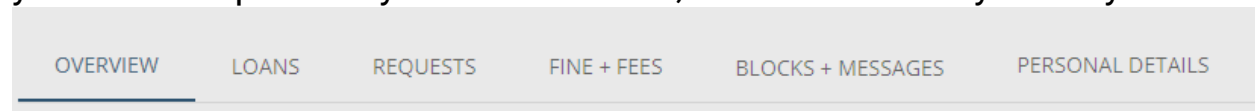


Enter the same email that you provided on your Special Borrower card application and hit Send.

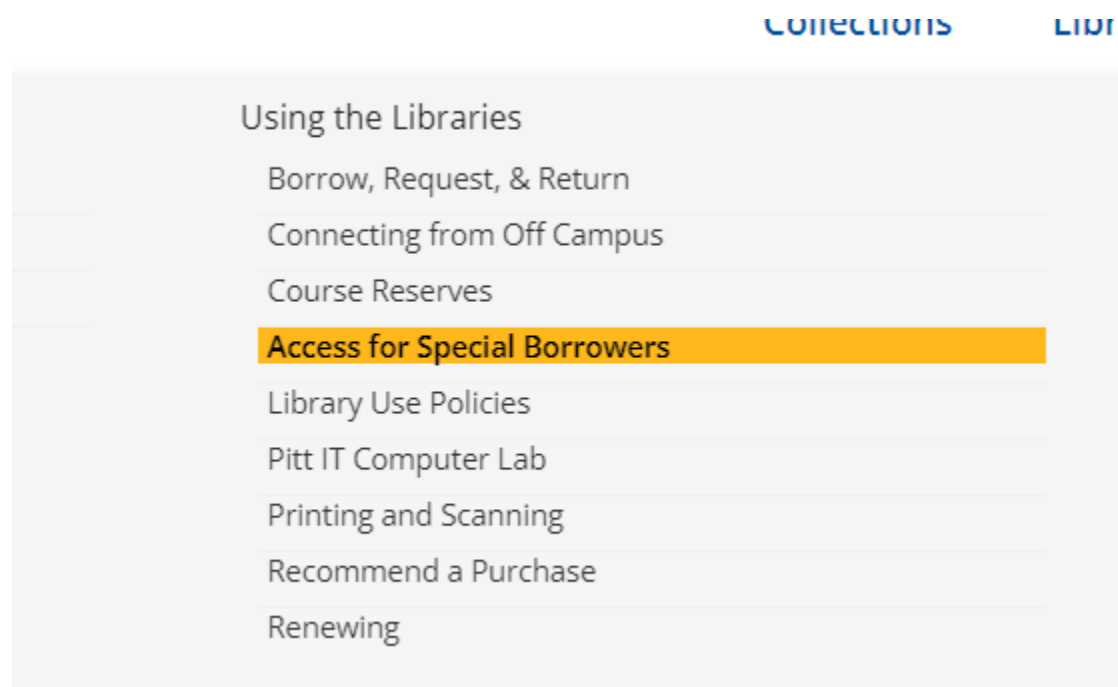
You will receive an email with the subject: Login using your email address for PittCat

Click the link within the email to access your account. This link expires in one hour so if you need to login again at a later time, just start again.

Once logged in, you will see your name displayed in the upper right corner of the screen. From here you can view all the elements of your account: Loans, Requests, Fine + Fees, Blocks + Messages, and Personal Details. If you need to update any Personal Details, contact the library directly.



For more details about Special Borrower access, you can visit our informational web page. Navigate to the homepage at [library.pitt.edu](http://library.pitt.edu) and hover over the Libraries tab. Under Using the Libraries, click Access for Special Borrowers. Here, you will find the most up to date information.



That's it! You now know how to access Your Library Account online as a Special Borrower!

If you ever have questions, look for the ASK US button to contact library staff by chat or email and we will be happy to help you!